

## CRITICAL THINKING TRAINING

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Critical Thinking  
Training Course



**COURSE LENGTH: 2.0 DAYS**

Critical thinking is an important step to arrive at the best possible decisions or achieve the best possible results. Learn how to develop your ability to think critically by attending PD Training's hands-on Critical Thinking Training Course.

After completing this course, you will have learned: the steps and techniques to recognize and assess information or options before arriving at a decision or conclusion, hands-on experience in using critical thinking tools, how to react with curiosity instead of emotion and much more.

This comprehensive training course is now available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, Orlando, New York, Philadelphia, San Antonio and Seattle.

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## CRITICAL THINKING TRAINING COURSE OUTLINE

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### FOREWORD

In this course, you'll get hands-on experience with a battery of practical tools (including the Watson-Glaser® Critical Thinking II Development Report) to help you make critical thinking an indispensable part of your skill set. You'll find out things you didn't know about yourself and make discoveries that can literally change your life. Instead of concentrating on theories, you'll be working with an expert instructor to get comfortable with a concrete set of tools. You'll then be ready to benefit from your new skills immediately when you return to your job.

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### OUTCOMES

- Explore real-world examples of why critical thinking is so important in business
  - Learn to use critical thinking skills when making business decisions
  - Choose the right techniques to recognize assumptions and draw conclusions
  - Know how to translate an abstract idea into something tangible
  - Minimize the impact of job pressures on your thinking processes
  - React with curiosity instead of emotion
  - Get a roadmap for developing your critical thinking skills
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### MODULES

#### Lesson 1: Course Overview

- Introduction

#### Lesson 2: Introduction to Critical Thinking

- Benefits of critical thinking in the workplace
- Critical thinking as a management skill
- What are the characteristics of a critical thinker?
- Module Reflection

#### Lesson 3: Other Types of Thinking

- 5 Different thinking styles
- Module Reflection

#### Lesson 4: A Critical Thinker's Mindset

- Can you develop a critical thinker's mindset?
- Module Reflection

#### Lesson 5: The Critical Thinking Process

- Step 1 - Identifying the problem
- Step 2 - Gather and evaluate your information
- Step 3 - Generate alternative solutions
- Step 4 - Select and implement a solution

#### Lesson 6: Developing Critical Thinking Skills

- Asking questions
- Active listening
- Challenging assumptions
- Module Reflection

- Step 5 - Evaluate your solution
- Reflection

### **Lesson 7: Creative Thinking Techniques**

- Brainstorming
- Imagining the opposite
- Mind mapping
- De Bono's thinking hats
- Module Reflection

### **Lesson 8: Root Cause Analysis Techniques**

- Identifying the cause of a problem
- Ishikawa Diagram (Fishbone Diagram)
- 5 Whys technique
- SWOT analysis
- Module Reflection

### **Lesson 9: Using Your REACH Profile to Support Critical Thinking**

- Adapting your profile
- Module Reflection

### **Lesson 10: Presenting Your Recommendations**

- Seeking approval from decision makers and stakeholders
- Module Reflection

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## **WEB LINKS**

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- [View this course online](#)
- [In-house Training Instant Quote](#)