

## REACH COMMUNICATION

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**COURSE LENGTH: 1.0 DAYS**

The Communication Skills training course from PD Training teaches you powerful concepts like how different personality types can influence communication, what your personal communication preferences are, and most importantly how to implement and use these skills immediately.

You'll learn strategies for overcoming common communication barriers as well as essential skills like active listening, effective use of voice and tone, investigative questioning skills and exploring the importance of body language and the non-verbal communications coming from others.

If you have ever wanted to communicate with more clarity and impact, in any of your relationships, then this course was designed for you!

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## REACH COMMUNICATION COURSE OUTLINE

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### FOREWORD

**After completing this course, participants will:**

- Gain insight into their personality type and communication preferences by using our proprietary profiling tool
- Learn to recognise other people's personality types and communication preferences
- Learn to adjust your own communication approach based on need and situation
- Understand barriers to effective communication and how to overcome them
- Learn how to effectively utilise pitch, tone and speed
- Master the S.T.A.R. method for speaking on the spot
- Learn to use and read body language appropriately
- Learn how to listen more actively and effectively
- Gain valuable insights by asking open-ended questions
- Become a more effective communicator through the use and application of practical tools

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### OUTCOMES

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### MODULES

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### WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)