



PROFESSIONAL  
DEVELOPMENT  
TRAINING

# Advanced Facilitation Skills Training



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1.0 DAY COURSE

This Advanced Facilitation Skills Training course is designed to help managers and other company leaders become more effective facilitators. The Advanced Course by PD Training covers the following topics: the role of a facilitator, how to differentiate facilitation from instruction and training, the various facilitation tools and techniques and a deep understanding of facilitation vocabulary. You also learn how to use facilitation skills in managing perspectives, group preparation, building agreements, defining roles and common grounds and leading other group activities. This in-depth, 1-day training course is available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, New York, Orlando, Philadelphia, San Antonio and Seattle.

**Looking for an introductory facilitation course? Try the Facilitation Skills Training Course**  
<https://professionaldevelopmenttraining.com/courses/facilitation-skills-training-in-atlanta-baltimore-boston-charlotte-chicago-los-angeles-new-york-miami-orlando-philadelphia-seattle-and-us-wide>

## What You'll Gain:

Skill development in facilitation is essential for performing expertly. During this deep dive training course in facilitation skills, participants learn to distinguish facilitation from instruction and training, establish ground rules, develop facilitation techniques, give effective feedback, understand the stages of team development, and more.

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## Outcomes

This short and dynamic training course is the fastest way to develop skills in effective facilitation so that goals can be reached on time, every time.

**After completing this course, participants will have learned to:**

- Understand the phases of complex facilitation
- Understand how to respond to personal styles in a group
- Use convergent and divergent thinking tools to promote discussion and decision making



- Apply decision-making rules to reach agreement
- Successfully deal with emotional challenges
- Know when to intervene in a group
- Understand group think and how to avoid or overcome it
- Facilitate strategic planning sessions
- Facilitate process improvement sessions

## Modules

### Lesson 1: The Trusted Conductor

- Group Capacities
- REACH Review, understand your strengths, recognise other people's styles and needs
- Assessing and Convening

### Lesson 3: Convergent Thinking

- Affinity Diagram
- Pre-Defined Criteria
- Straw Votes
- Paradigm Shifting
- Paradigm Shifting Techniques
- Critical Reasoning

### Lesson 5: People Management Strategies

- When and How to Intervene

### Lesson 2: Divergent Thinking

- Listing Ideas - Brainstorming
- Small Group Work
- Individual Writing
- Gap Analysis

### Lesson 4: Arriving at a Decision

- Decision Rules
- Decision Rules and High Stakes Decisions
- Scales of Agreement

### Lesson 6: Facilitating Specific Processes

- Strategic Planning
- Process Improvement
- ICOR (inputs, outputs, controls and resources)
- Force Field Analysis

Talk to our expert team

Phone:

Email:

[inquiries@professionaldevelopmenttrai](mailto:inquiries@professionaldevelopmenttrai)