



PROFESSIONAL
DEVELOPMENT
TRAINING

Building High Performance Teams Training



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1.0 DAY COURSE

This Building High Performance Teams Training course by PD Training provides managers with the knowledge, tools, techniques and other skills needed to build and manage high performance teams.

The topics covered by this training course include the following: identifying the different types of teams, stages of team development, open communication and other characteristics of great teams, mind mapping and other tools for creative thinking, steps in problem solving as a team, SWOT analysis and other team planning tools, building trust among team members and much more.

This comprehensive training course is available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, New York, Orlando, Philadelphia, San Antonio and Seattle.

What You'll Gain:

Success as a manager heavily depends on how well a team operates and what kind of results it achieves. Is your team able to solve problems? Can they resolve conflict? Are they enthusiastic and motivated to do their best? Do they work well together?

This training course in building high performance teams provides managers help in developing their team leadership skills and unleash the talent of each individual team member.

Outcomes

This training course in building high performance teams is the fastest way to gain a comprehensive understanding of all essential features of effective team building, and gain skills in using them expertly in building perfect teams.

After completing this course, participants will have learned to:

- Identify different types of teams
- Recognize and interpret the five stages of team development
- Establish team norms



- Inspire and motivate team members
- Build teamwork by applying the twelve characteristics of an effective team
- Promote trust and rapport by exploring your team player style, and find how it impacts group dynamics
- Recognize the key elements that move a team from involvement to empowerment, and give these elements to your team
- Develop strategies for dealing with team conflict and common problems
- Build teams using TORI
- Develop a good team player
- Communicate effectively
- Engage in active listening
- Build consensus through understanding

Modules

Lesson 1: Course Overview

- Welcome & Introduction
- Workshop Objectives
- Types of Teams

Lesson 2: Team Player Types

- Inquiring Rationals
- Authentic Idealists
- Organized Guardians
- Resourceful Artisans
- The Trust/Relationship Model

Lesson 3: Tuckman's Five Stages of Team Development

- Forming
- Storming
- Norming
- Performing
- Adjourning

Lesson 4: Creative Thinking

- Brainstorming
- Brainwriting
- Mindmapping
- Six Thinking Hats

Lesson 5: Characteristics of Great Teams (I)

- Clear Purpose
- Informality
- Participation
- Listening

Lesson 6: Solving Problems

- Problem Identification
- Decision Making
- Planning & Organizing

Lesson 7: Characteristics of Great Teams (II)

Lesson 8: Team Planning Tools

- SWOT Analysis



- Civilized Disagreements
- Consensus Decisions
- Open Communication
- Clear Roles & Work Assignments

- Planning Tools
- Improvement Plans

Lesson 9: Characteristics of Great Teams (III)

- Shared Leadership
- External Relations
- Style Diversity
- Self-Assessment

Lesson 10: Workshop Wrap Up

- Workshop Review
- Team Action Plans

Talk to our expert team

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