PROFESSIONAL DEVELOPMENT TRAINING

Leveraging the Generation Gap Training

REQUEST QUOTE

1.0 DAY COURSE

By learning the skills required to manage people from different generational backgrounds, you will gain an opportunity to access a wide variety of ideas and skillsets from each group and take advantage of your organization's diversity.

This course covers the following topics: the history behind generation gaps, the different generations (traditionalists, baby boomers, Generation X'ers & Generation Y'ers) and their differences and common grounds, conflict management between generations, how to leverage the strengths of each generation and much more.

This comprehensive training course is available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, New York, Orlando, Philadelphia, San Antonio and Seattle.

What You'll Gain:

Research indicates that people communicate based on their generational backgrounds. Each generation has distinct attitudes, behaviors, expectations, habits and motivational buttons.

While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh it. Both the young and older worker have many ideas to offer, which can help the organization thrive in the marketplace. Learning how to deal with the generation gap at work will help you become a better manager or co-worker.

This 'Generations Gap Training Course' will help you to understand the various generations present at work, understand what motivates them, and also learn how to collaborate and work with them.

Outcomes

By the end of this course, participants will be able to:

- Examine the history behind generation gaps

- Learn about the different generations (traditionalists, baby boomers, Generation Xers & Generation Yers)
- Determine the differences between each generation
- Find common ground among the different generations
- Master conflict management between generations
- Leverage the strengths of each generation in the workplace

Modules

Lesson 1: Getting Started
- Workshop Objectives

Lesson 2: Context
- What Generations Exist In The Workplace
- What Defines A Generation
- What This Means In Our Workplace

Lesson 3: Traditionalist
- Their Background
- Their Characters
- Their Working Style

Lesson 4: Baby Boomers
- Their Background
- Their Characters
- Their Working Style

Lesson 5: Generation X's
- Their Background
- Their Characters
- Their Working Style

Lesson 6: Generation Y's (millennial)
- Their Background
- Their Characters
- Their Working Style

Lesson 7: Background
- Attitude
- Working Style
- Life Experience

Lesson 8: Finding Common Ground
- Adopting A Communication Style
- Creating An Affinity Group
- Sharing Knowledge

Lesson 9: Conflict Management (1)
- Younger Bosses Managing Older Workers
- Avoid Turnovers With A Retention Plan
- Breaking Down The Stereotypes

Lesson 10: Conflict Management (2)
- Embrace The Hot Zone
- Treat Each Other As A Peer
- Create A Succession Plan

Lesson 11: The Power of 4
- Benefits Of Generation Gaps

Lesson 12: Wrapping Up
- Words from the Wise

- How To Learn From Each Other
- Embracing The Unfamiliar
- Action Plans and Evaluations

Talk to our expert team

Phone:

Email: