PROFESSIONAL DEVELOPMENT TRAINING

Supply Chain Management Training

REQUEST QUOTE

1.0 DAY COURSE

The Supply Chain Management Training course by PD Training is designed to provide managers with the knowledge and skills to oversee the smooth and efficient flow of the finances, logistics, materials and services in the supply chain that will greatly help to maximize customer satisfaction and the company's competitiveness.

By the end of this course, you will have a better understanding of: what supply chain management is and how it affects customer satisfaction, the finances and logistics involved in a well-managed supply chain, definition of terms (Procurement, Upstream and downstream, etc.), levels and stages of supply chain management, inventory management and much more.

This comprehensive training course is available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, New York, Orlando, Philadelphia, San Antonio and Seattle.

What You'll Gain:

Rapid global expansion, rising fuel costs, environmental concerns and interconnected businesses can all have a tremendous impact on corporate strategies and costs. Organizations can no longer ignore what happens outside their own four walls, making Supply Chain Management a critical and in demand field.

This course from PD Training helps to meet this demand. You'll gain a better understanding of the finances, logistics, and delivery of products and services, and learn how it leads to increased efficiencies and competitiveness while maximizing customer value and satisfaction.

Outcomes

By the end of this course, participants will:

- Identify how supply chain management relates to:
  - Customer satisfaction

    - Improving performance
    - Lowering costs
    - Product development
- Define the terms:
    - Procurement
    - Upstream and downstream
    - Raw material
    - Forecasting
    - Carrying cost
    - Inventory
    - Order generation
    - Order taking
    - Order fulfillment
    - Returns management
- Understand the levels of supply chain management and their effects
    - Strategic
    - Tactical
    - Operational
- Comprehend the flows of supply chain management and data warehouses
    - Product flow
    - Information flow
    - Finances flow
- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods
- Examine supply chain event management

Modules

Lesson 1: Getting Started

- Workshop Objectives
- Action Plans & Evaluation Forms

Lesson 2: The Flows of Supply Chain Management

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study

Lesson 3: Why Supply Chain Management?

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development

Lesson 4: Inventory Management

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study

- Case Study

Lesson 5: Key Terms I

- Procurement
- Upstream & Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study

Lesson 6: Supply Chain Groups

- The Suppliers
- The Producers
- The Customers
- The Customer's Customers
- Case Study

Lesson 7: Key Terms II

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study

Lesson 8: Tracking and Monitoring

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study

Lesson 9: Three Levels of Supply Chain Management

- Strategic Level
- Tactical Level
- Operational Level
- Bullwhip Effect
- Case Study

Lesson 10: Supply Chain Event Management

- Inventory Alerts
- Supplier Alerts
- Bottlenecking
- Being Proactive
- Case Study

Lesson 11: Five Stages of Supply Chain Management

- Plan
- Source
- Make
- Deliver
- Return
- Case Study

Lesson 12: Wrapping Up

- Words from the Wise
- Lessons Learned

Talk to our expert team

Phone:

Email: