Team Communication Training

REQUEST QUOTE

0.5 DAY COURSE

The Team Communication Training Course by PD Training teaches you the skills to ensure your team's success by developing and maintaining effective communication among team members, or between teams in your organization. By the end of this half-day course, you will have learned to: define and understand team communication, understand the value of working as a team and building team trust, recognize the critical role of communication skills in a team, organize a team (norms, ground rules, team contacts, stages of team development), develop problem-solving skills and much more.

This comprehensive training course is available across the U.S., including Atlanta, Austin, Baltimore, Birmingham, Boston, Charlotte, Chicago, Dallas, Houston, Jackson, Los Angeles, Manhattan, Miami, New York, Orlando, Philadelphia, San Antonio and Seattle.

What You'll Gain:

With teams at the core of corporate strategy, the success of an organization depends upon how well they operate individually and together. How are your problem-solving skills? Is the team enthusiastic and motivated to do its best? Do you work well together? This course will provide a solution to these problems and more.

During the course, you will receive comprehensive knowledge and training in skill building in enhancing team communication by industry experts.

Outcomes

After completing this course, participants will have learned to:

- Understand the value of working as a team
- Develop team norms, ground rules, and team contracts
- Identify your team player style and how it can be used effectively with your own team
- Build team trust

- Identify the stages of team development and how to help a team move through them
- Identify team player type
- Recognize the critical role that communication skills will play in building and maintaining a team atmosphere
- Define and understand communication
- Put things into perspective
- Create a positive attitude
- Build team with TORI
- Recognize team characteristics
- Identify ways that team members can be involved and grow in a team setting

Modules

Lesson 1: Getting Started
- The Parking Lot
- Workshop Objectives
- Action Plans & Evaluations

Lesson 2: Building Team Trust
- Why is Trust Important?
- Building Trust

Lesson 3: Defining Teams
- Making the Grade
- Looking Into Ourselves
- Debrief

Lesson 4: The Stages of Team Development
- Forming
- Storming
- Norming
- Performing
- Adjourning
- Forming an Effective Team
- Making Connections

Lesson 5: Establishing Team Norms
- Characteristics of Teams
- Ground Rules
- Team Contracts

Lesson 6: Team Building with TORI
- What Does TORI Mean?

Lesson 7: Working as a Team
- Putting it Into Perspective
- No Need for Black & White Thinking
- Degrees of Support

Lesson 8: Communication
- Defining Communication
- Listening Skills

Lesson 9: Your Team Player Type

- What's Your Team Player Type?
- What Does it Mean To Have a Number?
- My Team Style

Lesson 10: Becoming a Good Team Player

- Attitude is Everything!

Talk to our expert team
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